

**Government of India  
Department of Atomic Energy  
General Services Organisation  
Online Complaint Management System**

[Complaints](#)   [Complaints Status](#)   [Change Password](#)   [Kalpakkam Admin](#)   [Anupuram Admin](#)   [Help](#)   [Statistics](#)

Welcome to the "Online Complaint Management System" (OCMS).

Now, residents can register their maintenance complaints online, from any system on the IGCAR intranet.

The User id is the residential address, in the following format : Door no,avenue/street number-(hyphen)avenue/street. For eg: 1,1-avenue; 1,1-street; 1,sadras-east; 1,central-avenue,1,mohanam etc.

To begin with, the default password is same as user-id. Password may be changed after first login and maybe reset to default on vacation of accommodation.

The users can view their complaints in the "Complaints Status" TAB.

The Administration TAB is for the respective Maintenance In-charge.

For assistance, please contact [vanaja@igcar.gov.in](mailto:vanaja@igcar.gov.in) (85333)

Best viewed in Google Chrome.

[Google Chrome installer \(Windows\)](#)